

QUALITY POLICY

TIL Management Commitment

- Remain a **MARKET LEADER** through continuous improvement and technological innovation on all products and services.
- **MODERNIZE** manufacturing processes for on going product quality enhancement, range expansion and cost competitiveness.
- Exceed **CUSTOMER EXPECTATIONS** through cost-effective, reliable products and proactive service offerings.
- **ENSURE** continuous and comprehensive improvement through inspirational QMS.
- **EMPOWER** and **ENCOURAGE** employee contribution in innovative solutions and teamwork in a **SAFE, HEALTHY** and **CONDUCTIVE** work environment.
- **ENSURE** sustained and profitable **GROWTH** to provide increasing value to all stakeholders.



SUMIT MAZUMDER
Chairman and Managing Director